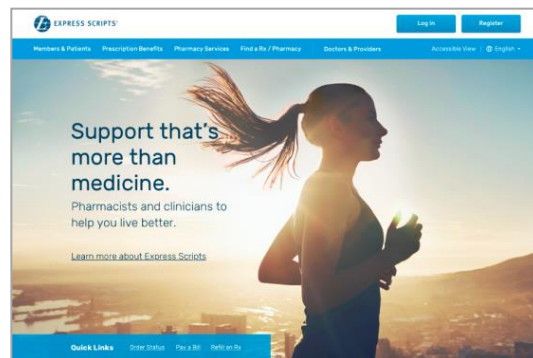


# Getting Started with Home Delivery from the Express Scripts Pharmacy<sup>SM</sup>

## Online access to savings and convenience

Whether you are viewing the member website or using the Express Scripts<sup>TM</sup> mobile app<sup>1</sup>, you can easily manage your home delivery prescriptions:

- Check order status
- Refill and renew prescriptions
- Check prices and coverage
- Find convenient pharmacies
- View your Rx claims and balances
- Pay your balance using a variety of payment options
- View our therapeutic resource centers for information
- And much more



### To access the member website ...

Log in to **express-scripts.com** (Register if it is your first visit. Just have your member ID or SSN handy.)

### If you have a NEW prescription ...

**Get started** by contacting your doctor to request a 90-day prescription that he or she can ePrescribe directly to Express Scripts

**Or** print a form by selecting “Forms” or “Forms & Cards” from the menu under “Benefits,” print a mail order form and follow the mailing instructions.

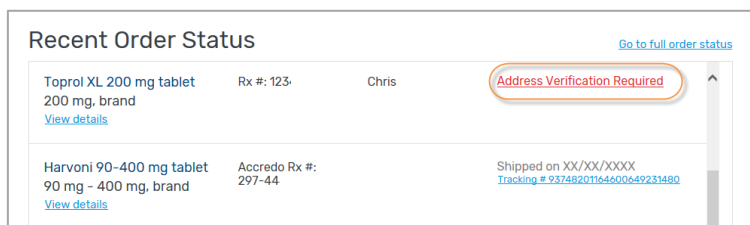
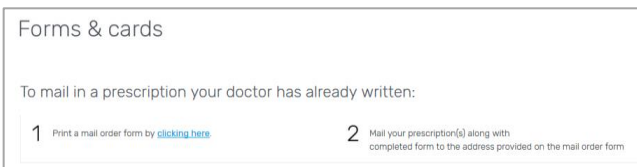
**Or** call us and we’ll contact your doctor for you.

*Please allow 10 to 14 days for your first prescription order to be shipped.*

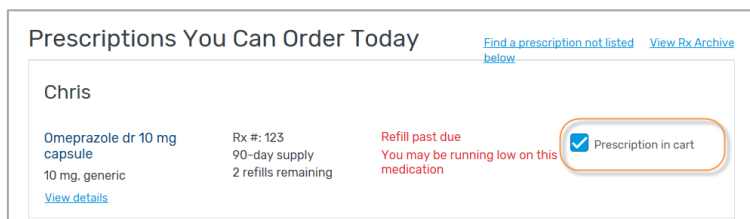
### If you already have a prescription ...

**Check Order Status** online or using our app to view details and track shipping.

**Transfer retail prescriptions to home delivery.** Just click **Add to Cart** for eligible prescriptions and check out. We’ll contact your provider on your behalf and take care of the rest. Check **Order Status** to track your order.



**Refill and Renew Prescriptions** for yourself and your family while online or while using our app. Just click **Add to Cart** for eligible prescriptions and check out. We’ll contact your provider on your behalf, if renewals are included, and take care of the rest.



<sup>1</sup> You can search for “Express Scripts” in your app store and download it for free. Then register, if first visit, or log in.  
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